

Survey Results

As promised here are the survey results that we want share with our members in all transparency. Based on this, we are creating an action plan to address the remarks you made. However, we will not be able to do this all by ourselves. We will need your help to accomplish this. So, I would like to invite you all to our 2nd Volunteering Day on 27/10 to become part of this exciting program.

I would also like to thank Shirley Pullan who has put her professional knowledge and effort into this exercise. Thank you, Shirley!

Section	Number	Question	Type	Conclusion (Topline summary)
General	1	What is your name and/or PMI ID?	Free text	
General	2	What's your age?	6 Options	The membership is skewed towards older PMs. How do we activate and retain younger PMs?
Communication	3	How do you rate our monthly Newsletter?	Rating 1-10	Newsletter received an average rating of 6.9.
Communication	4	Do you have suggestions for the Newsletter?	Free text	Most comments relate to the poor layout, and difficulty to find information through the newsletter. Some suggestions for improved content & layout.
Communication	5	We are sending a separate invite for each (national) event. Do you find this useful?	Rating 1-10	Most people in favour of separate invitation for each event.
Communication	6	How do you rate the PMI Belgium Chapter website?	Rating 1-10	Website received the average score of 6.7.
Communication	7	Do you have suggestions for the website?	Free text	Similar to the Newsletter the website appears outdated. New features and clearer presentation would make the website more user-friendly.

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Communication	8	Do you have general suggestions or remarks on the communications from the PMI BE Chapter?	Free text	Lack of reactivity from Board, poor content of events generally, follow up & communication (and outputs) of events, consistency of event schedule/communication throughout the year. General lack of clarity. Focus on PMI (BE) values.
Events	9	What topics do you want to see presented on our (national) events?	4 Options + Other free text	Top three; Leadership, Stories from the trenches and PMBOK topics scored highest
Events	10	Would you attend a webinar organized by the PMI Belgium Chapter?	2 options (Y/N)	55% voted in favour, 33% considered it a possibility
Professional Development	11	We are planning to start with the concept of Study Groups. For which certifications would you attend a Study Group?	8 Options	PMP, PgMP & PMP_ACP scored the highest
Professional Development	12	How would you see the organization of a Study Group?	4 Options + Other free text	Almost 60% were in favour of a webinar or online training. More than half preferred a dedicated event or separate meeting for a study group.
Professional Development	13	On which topic would be interested in participating in a COP?	Free text	Leadership & PM topics, "practice"
Professional Development	14	How would you see the organization of a COP?	4 Options (+ Other was not included)	32 people responded. Their preference was for an interactive webinar or dedicated satellite event. Q could be improved with "which would you most prefer"
Volunteering	15	Did you know we have several volunteering opportunities in the Chapter?	2 options (Y/N)	Conclusively 88% Yes
Volunteering	16	Would you be interested in becoming a volunteer?	3 options	29% Yes
Membership	17	Is your PMI Belgium Chapter membership worth it's money?	3 options	59% said yes
Membership	18	What can we do to increase its value?	Free text	Better link with Job Market; Match back to values on inclusivity, go green (Public Transport). Improve PDUs. Create a board with 'charisma'. Better content. Add trainings & workshops to support leadership, soft skills, ..)

Section	Number	Question	Type	Conclusion (Topline summary)
Closing	19	What is your score on the quality of the service provided by the PMI Belgium Chapter?	Rating 1-10	NPS -2
Closing	20	What are the strong points?	Free text	Topic content. Dynamism of PMI BE. PM Fair & other events. Regular communication by PMI. Ability to network.
Closing	21	What can we improve?	Free text	Organise more events. Improve quality & content of presentation. Catering.
Closing	22	Would you recommend the PMI Belgium Chapter to your fellow PMs?	Rating 1-10	NPS Score +12
Closing	23	How do you rate the "accessibility" of the board?	Rating 1-10	NPS Score -11